

About ZISCO SOLUTIONS LTD

Zisco Solutions Ltd is a UK-based IT services provider delivering reliable, affordable, and professional IT support to home users and businesses.

We specialise in remote IT support, helping customers resolve issues quickly without the need for costly call-outs. For local customers in the West Midlands, on-site support is also available when required.

Our focus is simple:

reduce downtime, improve performance, and make technology easy to use.

Why choose ZISCO SOLUTIONS?

- ✓ UK-based IT support
- ✓ Fast remote assistance
- ✓ Affordable pricing
- ✓ No hidden fees
- ✓ Friendly, professional service

<p> IT SUPPORT</p> <ul style="list-style-type: none"> • Remote IT support • On-site support (West Midlands) • Troubleshooting & fault diagnosis • Device performance optimisation 	<p> CLOUD & SECURITY</p> <ul style="list-style-type: none"> • Microsoft 365 support • Email setup & troubleshooting • Secure remote access • Data protection & backups
<p> PRINTER & COPIER SUPPORT</p> <ul style="list-style-type: none"> • Printer & copier setup • Scan to Email / Scan to Folder • Driver installation • Business printer support 	<p> RECYCLING & HARDWARE</p> <ul style="list-style-type: none"> • IT equipment recycling • Secure data wiping • Refurbished devices • Hardware sourcing

Our IT Support Packages

Home IT Support Packages

BRONZE - ONE OFF SUPPORT

Ideal for occasional IT help

For home-users who only need support from time to time for quick fixes, advice or one-off issues.

£50

Per Session

One-Off Remote IT Support

Software & System Troubleshooting

Email & Login Issues

General IT Advice

SLIVER - HOME ESSENTIAL

Most popular.

Ideal for everyday home IT Support

Perfect for individuals or families who want reliable monthly IT support for their devices without high costs.

£10

Per Month

Remote IT Support

Software & Update Assistance

Email & Account Support

Malware & Security Checks

Business-Hours Support

GOLD - HOME PLUS

Ideal for busy households with multiple devices.

Best for homes that rely heavily on technology and want priority support, performance optimisation, and peace of mind.

£20

Per House / Month

Priority Remote IT Support

Multiple Devices Covered

Performance Optimisation

Printer & Wi-Fi Support

PLATINUM - HOME PREMIUM

Ideal for complete home IT peace of mind.

Designed for households that want premium priority support covering all devices with proactive and flexible assistance.

£35

Per Month

Unlimited Household Devices

Priority And Proactive Support

Security & Backup Guidance

Smart Devices & Setup Help

Out Of Hours Support (Arrangement)

Business IT Support Packages

BRONZE - BREAK/FIX SUPPORT

Ideal for ad-hoc business IT support. Start-ups or businesses that only need IT help occasionally. Remote Pay As You Go.

£50 Per Session

One-Off Remote IT Support
Troubleshooting PCs & Laptops
Email & Login Issues
Microsoft 365 Basic Help
Software & System Issues
Advice & Recommendations

SILVER – BUSINESS ESSENTIAL

Small businesses that rely on IT daily and want predictable costs. Minimum of 3 devices.

£12 Per Month

Priority Remote IT Support
Faster Response Times
Proactive System Maintenance
Network & Wi-Fi Support
Backup & Data Protection Guidance
New User & Device Setup
Printer & Scanning Support
Liaison With Third-Party Providers (ISPs, Software Vendors)

GOLD – BUSINESS PRO

Ideal for growing businesses. Businesses where downtime impacts productivity and revenue. Minimum of 5 Devices

£18

Per Device/ Month

Priority Remote IT Support
Multiple Devices Covered
Performance Optimisation
Printer & Wi-Fi Support

PLATINUM – FULLY MANAGE IT

Ideal for complete IT peace of mind. Businesses that want IT fully managed with minimal internal involvement.

£30

Per Device / Month

Fully Managed IT Support
Unlimited Remote Support (Fair Use)
Proactive Monitoring & Maintenance
Cyber Security Best Practices
Backup & Disaster Recovery Planning
Microsoft 365 Management
IT Strategy & Planning
Dedicated Support Approach
Optional On-Site Support (West Midlands)

We offer flexible Home IT Support and Business IT Support plans, including:

- Monthly subscription options
- One-off support sessions
- No long-term contracts
- Transparent pricing

Support is delivered securely and professionally by UK-based technicians.

CONTACT US

Offices

Birmingham Office

Fairgate House
205 Kings Road
Tyseley
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The Old Foundry
55 Bath Street
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07511 876 554

 Email
support@zisco.co.uk

 Website
www.zisco.co.uk

SUPPORT AVAILABILITY

Remote support available UK-wide

Local on-site support available in the West Midlands and other regions in the UK.

Flexible appointment times.

Registered in England & Wales
All services subject to fair usage and terms & conditions.